

Guide to Reselling Tickets for Villa Tugendhat

Dear Visitors, tickets for Villa Tugendhat are valid only for the selected date and time and cannot be cancelled. We now offer a ticket resale option, allowing you to offer your purchased ticket to other visitors.

How does ticket resale work? We'll guide you through the process step by step.

Purchase products of module **Brno City Museum** online.

You can buy tickets for Brno City Museum events online.

[More info](#) ▼

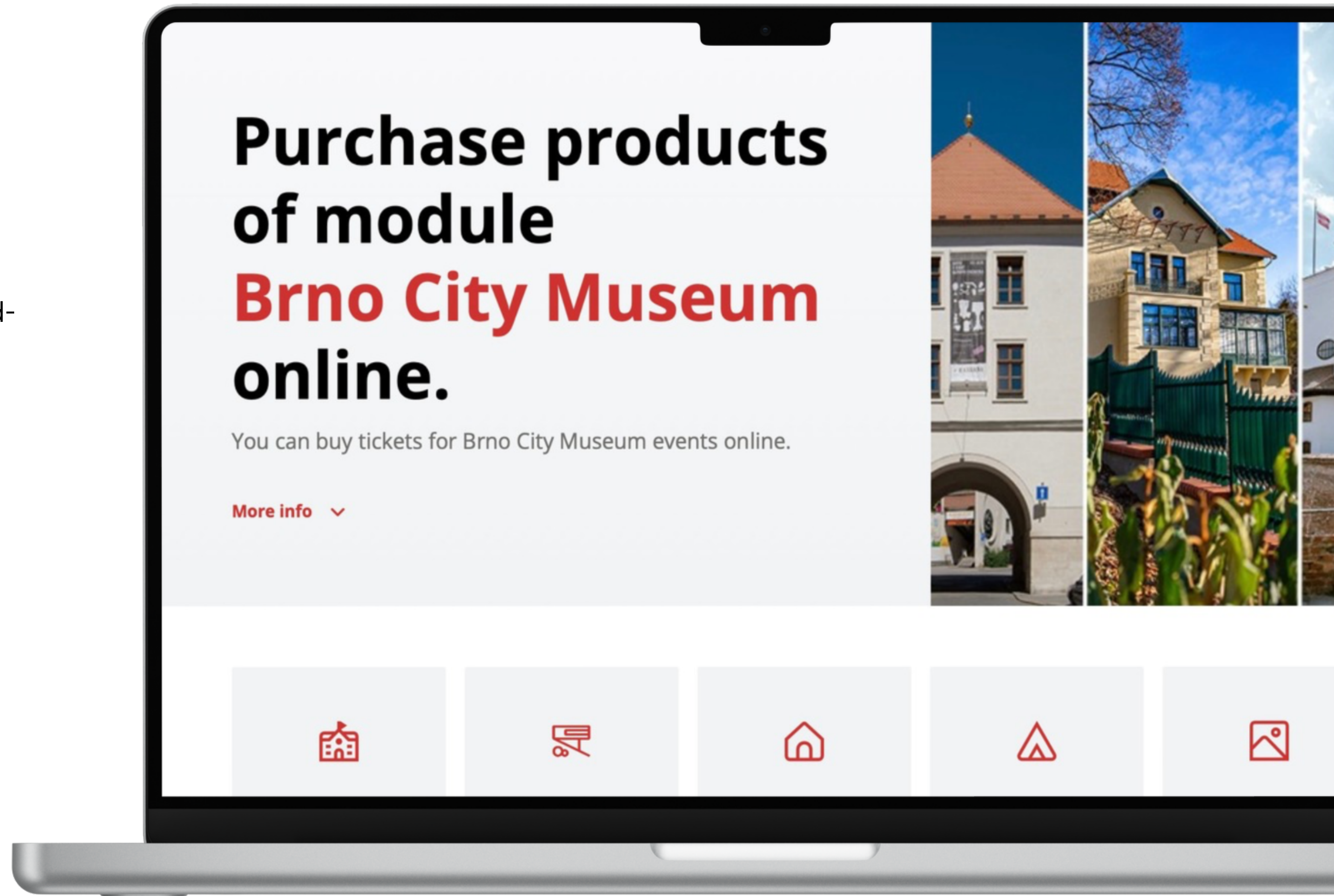


Before You Offer Your Ticket for Resale

Ticket resale is available only for sold-out tours.

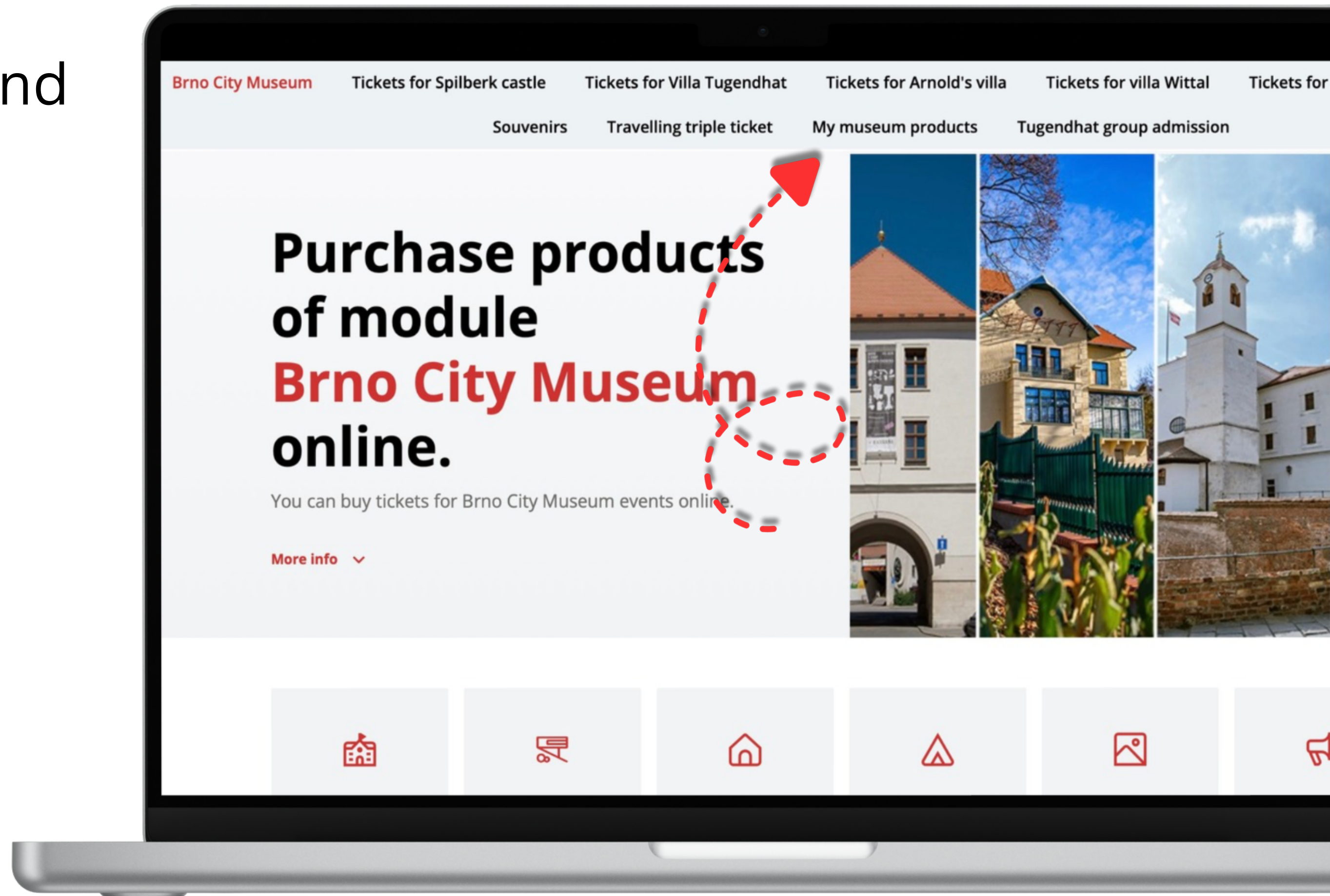
Once you offer your ticket for resale, this action cannot be undone or cancelled.

Please make sure you have carefully considered your decision before confirming.



Where Can You Find Your Ticket?

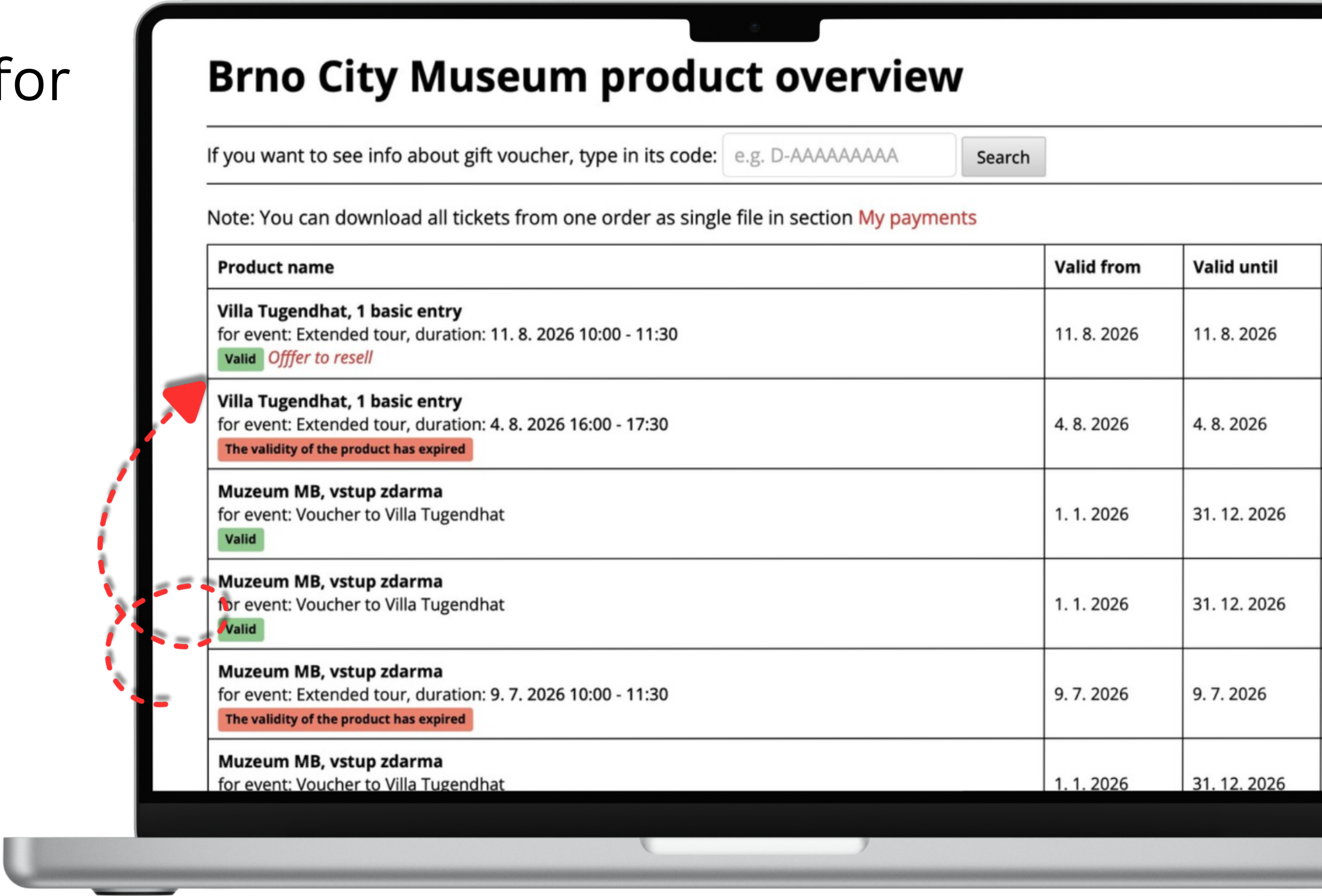
On the Museum of the City of Brno ticket sales website, sign in to your account and go to "My Museum Products", where you will find your purchased tickets.



Offer Your Ticket for Resale

In the My Museum Products section, you will find all tickets you have purchased for Museum of the City of Brno sites.

Next to the ticket you wish to resell, click "Offer for Resell".

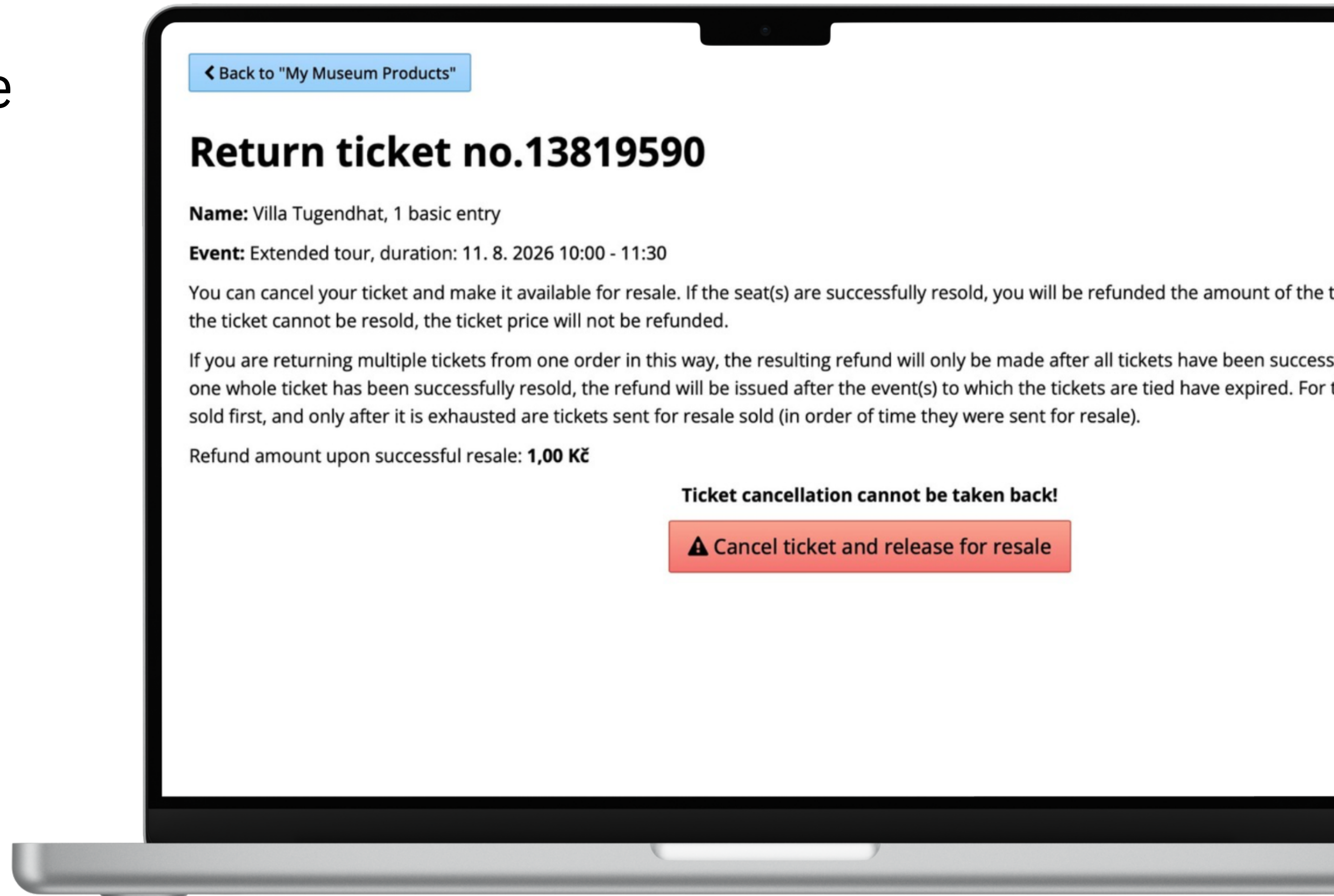


Review the Resale Information

At this stage, you will see the final resale details, including the amount that will be refunded to you if your ticket is successfully resold.

This is the last step at which you can cancel the resale process.

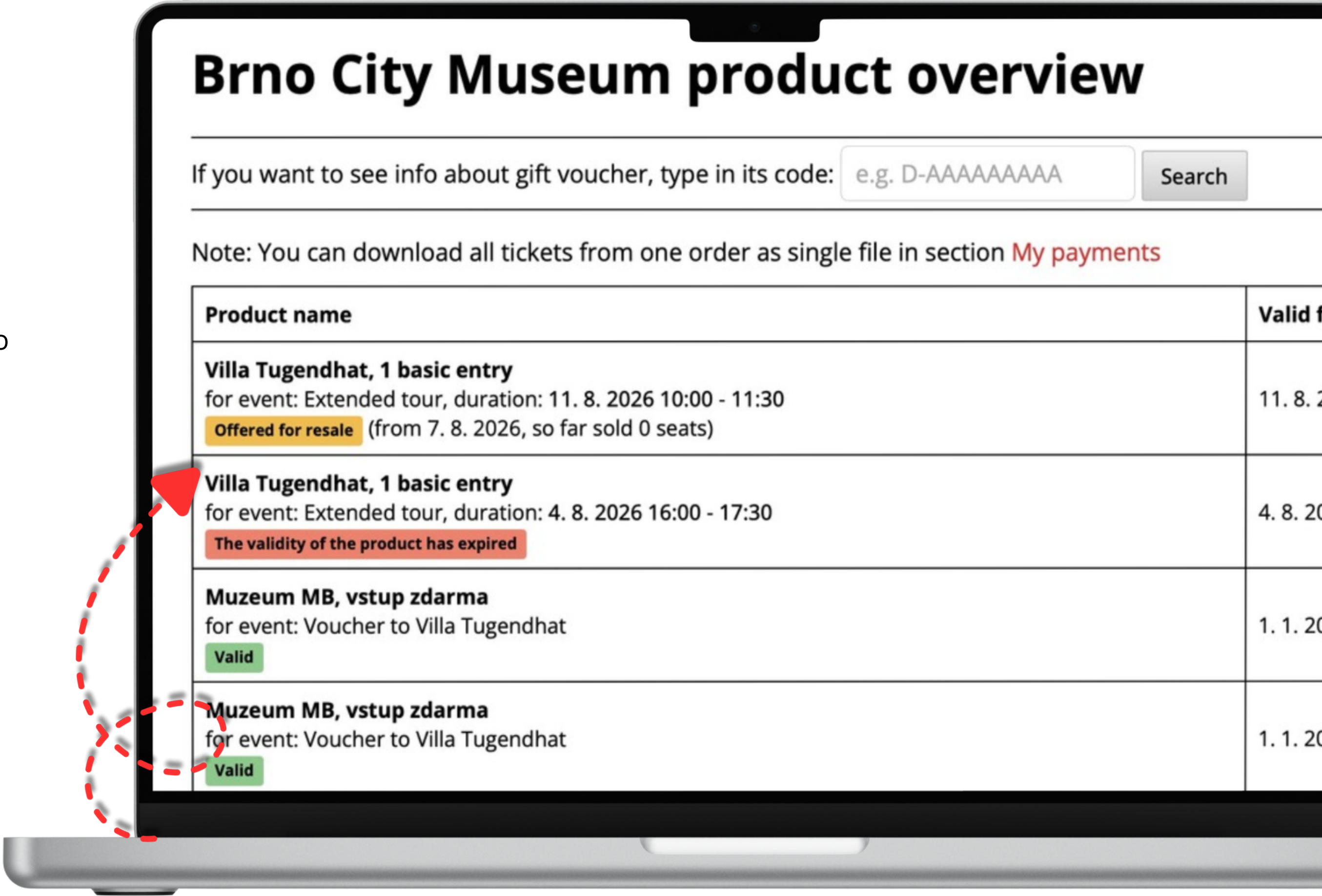
Once you confirm, the resale offer cannot be withdrawn.



Your Ticket Has Been Offered for Resale

In the My Museum Products section, the status of your ticket will change to "Offered for Resale".

Here, you can monitor the current status of your resale offer.



5 Important Things to Know

1. Ticket resale is available only for selected online tickets and sold-out tour dates.
2. Tickets can be offered for resale up to 100 hours before the tour begins.
3. Once a ticket is offered for resale, the action cannot be reversed, and the ticket can no longer be used.
4. You will receive a refund only if your ticket is successfully resold.
5. A 10% resale service fee will be deducted from the refunded amount.

